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**national
compliance
services**

Are your smoke alarms beeping?

You may be due for an alarm service or we may have just serviced or replaced smoke alarms at your property and the alarm(s) are now intermittently beeping or chirping causing a loud, continuous alarm.



When the smoke alarm detects combustible and goes into alarm mode, the pulsating alarm will continue until the air has cleared. For procedures on what to do when your alarm is in active mode:

● FALSE ALARM

If a false alarm is activated, one of the following may be the reason.

- The battery may have come loose or the battery may be faulty.
- Some debris in the sensing chamber may be causing the alarm to chirp.
- Humidity, steam, sudden changes in the temperature or other environmental factors.
- An electrical condition may be causing power to the unit to be interrupted - The alarm/s may can take up to an hour to reset themselves.

● INTERMITTEN CHIRPING

(IRREGULAR PATTERN)

If a smoke alarm is chirping intermittently, one of the following maybe the reason.

- The battery may be loose or faulty
- The smoke alarm sensing chamber may be dirty
- Humidity, steam, or other environmental factors
- An electrical condition may be causing power to the unit to be interrupted
- The alarm may have reached the end of its life

● CONSISTENT CHIRPING

If a smoke alarm is chirping consistently, one of the following maybe the reason.

- The battery may need to be replaced. An alarm will chirp every 30 to 60 seconds for a minimum of seven days
- The alarm may be malfunctioning. An alarm will chirp between flashes of the red LED light
- The Hush feature may be activated. An alarm will chirp every 30 to 40 seconds for approximately seven minutes while the Hush feature is activated.
- The smoke alarm may have reached the end of its life (sealed battery models only). An alarm will chirp every 30 seconds to indicate it's time to replace the alarm
- There may be interference from a similar system nearby (wireless alarms only)

All smoke alarms are fitted with a Hush button located on the front of the alarm.

You will need to press and hold the button on each alarm for 20 seconds.

(Please note this process will need to be repeated until any smoke has cleared or the sudden rise in temperature has been regulated).



CALL US ON 1300 175 642

**IF YOUR ALARMS ARE BEEPING THEN WE WILL
ATTEND URGENTLY TO RESOLVE THE ISSUE!**